



RESOURCES

FOR COPING WITH THE AFTERMATH OF
VIOLENCE IN GREATER NEW ORLEANS

INCLUDES: LAW ENFORCEMENT, LEGAL AID, COMMUNITY HEALTH, MEDICAL HEALTH, MENTAL HEALTH, SUPPORT GROUPS, AND OTHER RESOURCES FOR SURVIVORS OF VIOLENCE



@CRIMESURVIVORSNOLA



@CSGNOLA



WWW.CRIMESURVIVORSNOLA.ORG

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THE OPINIONS, FINDINGS, AND CONCLUSIONS OR RECOMMENDATIONS EXPRESSED IN THIS BOOK, MANUAL, FILM, VIDEO, PLAN, PUBLICATION, PROGRAM, AND/OR EXHIBITION ARE THOSE OF THE AUTHOR(S) AND DO NOT NECESSARILY REFLECT THE VIEWS OF THE DEPARTMENT OF JUSTICE OR LCLE.

Resources

GOVERNMENT AND CRIMINAL LEGAL ORGS.

CENTRAL LOCKUP (Orleans Parish Sheriff's Office)

Orleans Justice Center – Sheriff's Office: (504) 202-9339 •
Main Office: 2800 Perdido St, New Orleans 70119 •
Email: contactus@opso.us • www.opso.us

CHAPLAINS (NOPD / Baptist Community Ministries)

(504) 816-8009 • Email: larry.johnson@nola.gov •
www.bcm.org/chaplaincy-services • *Call directly, or reach out to your nearest police station and ask for a Chaplain, available to all violent crime victims for support*

CITY COUNCIL (New Orleans)

<https://council.nola.gov/home/> • *The NOLA City Council is the legislative branch of the city government. They enact all laws governing the city and approve budgets as recommended by the Mayor. Contact the Councilmember in your district (there are 5) for community issues and upcoming meetings.*

CIVIL DISTRICT COURT

(504) 407-0000 • 421 Loyola Ave, New Orleans 70112 • www.orleanscivildistrictcourt.org • *Check website for status updates*

CLERK OF CRIMINAL COURT

(504) 658-9000: General, Room 114 • (504) 658-9030: Bail bonds, Room 104 • 2700 Tulane Ave, Ste 114, New Orleans 70119 •
<https://orleanscriminalcourtclerk.com/> • *Judges' docket listed in Room 210, or at top of website*

CORONER'S OFFICE

(504) 658-9660 • 3001 Earhart Blvd, New Orleans 70125 •
www.neworleanscoroner.com • *Death investigations, mental health crisis services (orders of protective custody or involuntary commitment); Public access hours: M-F, 9 am-4 pm*

CRIMINAL DISTRICT COURT & MAGISTRATE COURT

(504) 658-9100 • 2700 Tulane Ave, New Orleans 70119 •
www.criminalcourt.org • *Visit the website under "Closure" for status updates; Visit "Judges" and click on the particular judge for contact information and virtual courtroom access; Visit "Docket Master" at www.opso.us for individual criminal case status*

CRIME VICTIMS REPARATIONS (Orleans Parish)

Orleans Parish Sheriff's Office Victim Assistance: (504) 827-6754 • Cpt. Stephanie Minto-Gibson: (504) 202-9229 • Crime Victims Reparations Board: (225) 342-1749 or 1 (888) 684-2846 (1-888-6-VICTIM) • Email: mentos@opso.us • LCLE website: <https://lcle.la.gov/programs/cvr/> • Crime Survivors NOLA Guide to CVR: www.crimesurvivorsnola.org/cvr-guide • *Call the number of your Local Claim Investigator (under "Resources" on the LCLE CVR website) to apply*

DEPARTMENT OF PUBLIC SAFETY AND CORRECTIONS (LA)

Headquarters: (225) 342-6740 • Probation & Parole: (225) 342-6609 • Crime Victim Services: 1 (800) 342-6110 • Louisiana Victim Outreach LaVO Social Services: (225) 421-7745 • 504 Mayflower St, Baton Rouge 70802 •
www.doc.louisiana.gov/public-programs-resources/victim-services

DISTRICT ATTORNEY'S OFFICE

(504) 822-2414 • 619 S White St, New Orleans 70119 • Email: victimwitness@orleansda.com • <https://orleansda.com/>

DOCKET MASTER (Orleans Parish Sheriff's Office)

OPSO website: www.opso.us • Crime Survivors NOLA Guide to Docket Master: www.crimesurvivorsnola.org/docket-master • *Click on Docket Master link at top; Input name, race, gender; Includes summary of all the court proceedings scheduled or that have occurred, made by each judge's clerk and the Clerk of Court*

JUVENILE COURT

(504) 658-9500 • 1100-B Milton St, New Orleans 70122 •
<https://nola.gov/juvenile-court/>

LOUISIANA VINE (formerly LAVNS - Louisiana automated victim notification system)

1 (866) 528-6748 • Register via LA VINE: <https://vinelink.vineapps.com/state/LA> • Crime Survivors NOLA Guide to VINELink: www.crimesurvivorsnola.org/la-vine • *Monitors the custody status of adult inmates in all parish jails and state prisons (release from jail, transfer to another facility, etc.)*

LOUISIANA COMMISSION ON LAW ENFORCEMENT (LCLE)

Main Office: (225) 342-1500 • <https://lcle.la.gov/> • *Email personnel listed on website with any questions; Handles Crime Victims Reparations and other victim services; Meets monthly (dates on website)*

LA STATE BOARD OF EMBALMERS AND FUNERAL DIRECTORS
(504) 838-5109 • Toll Free: 1 (888) 508-9083 • 3500 N Causeway Blvd, Ste 1232, Metairie 70002 • www.lsbefd.state.la.us

MAGISTRATE COURT (Criminal Court)
(504) 658-9350 • 2700 Tulane Ave, New Orleans 70119 •
Email: magistrate@criminalcourt.org •
www.criminalcourt.org/magistrate

MAYOR'S OFFICE (New Orleans)
(504) 658-4900 • 1300 Perdido St, New Orleans, 70112 •
Email: mayor@nola.gov • <https://nola.gov/next/mayor/>

MUNICIPAL & TRAFFIC COURT
(504) 658-8500 • 1601 Perdido St, New Orleans 70112 •
<https://nola.gov/municipal-traffic-court/>

NEW ORLEANS FAMILY JUSTICE CENTER (NOFJC)
(504) 592-4005 • Crisis Line 24/7: (504) 866-9554 • 701 Loyola Ave, New Orleans 70113 • www.nofjc.org • *Domestic Violence, Sexual Assault; Child Sexual Abuse; All levels of service; Free; Most services have both an in-person and virtual option; Also see additional listing in Grief Group and the Hope Clinic of NOFJC in Medical Health Clinics*

NEW ORLEANS POLICE DEPARTMENT (NOPD)
Victim Witness Assistance Unit: (504) 658-6795 • Investigation & Support Bureau/Homicide: (504) 658-5300 • Special Victims (Sex Crimes): (504) 658-5523 • Special Victims (Child Abuse): (504) 658-5276 • Records: (504) 658-5455 • Headquarters: 715 S Broad St, New Orleans, 70119 • <https://nola.gov/nopd/> • *See info for all 8 districts on the website here <https://nola.gov/nopd/contact-us/>*

OFFICE OF JUVENILE JUSTICE
(225) 287-7900 • 7919 Independence Blvd, Baton Rouge 70806 • www.ojj.la.gov • *Responsible for assessing youth assigned by the court system, and coordinating services and prevention programs, either for supervision or custody in residential placement, or secure care*

SHERIFF'S OFFICE (Orleans Parish)
(504) 202-9339 • 2800 Perdido St, New Orleans 70119 • Email: contactus@opso.us • www.opso.us

U.S. ATTORNEY'S OFFICE (Eastern District of LA - Federal Cases)
Main office: (504) 680-3000 • Clerk's office: (504) 589-7600 • 650 Poydras St, Ste 1600, New Orleans 70130 • www.justice.gov/usao-edla

VICTIM/WITNESS ASSISTANCE (NOPD)
(504) 658-6795 • 715 S Broad St, Ste 302, New Orleans 70119 • <https://nola.gov/nopd/about-us/bureaus/investigation-and-support/criminal-investigative-division/victim-assistance-unit/>

VICTIM/WITNESS ASSISTANCE (Orleans District Attorney)
(504) 822-2414 • 619 S White St, New Orleans 70119 •
Email: victimwitness@orleansda.com •
<https://orleansda.com/victim-witness-services/>

VICTIM/WITNESS ASSISTANCE (U.S. Attorney)
(504) 680-3091 • 1 (866) 896-2579 • 650 Poydras St, Ste 1600, New Orleans 70130 • www.justice.gov/usao-edla/victim-witness-assistance

LEGAL ASSISTANCE

ADULT PROTECTIVE SERVICES
24/7 Line: 1 (800) 898-4910 • <https://ldh.la.gov/page/120> • *Report adult abuse, neglect or exploitation, ages 18-59; If the alleged abuse occurred in a healthcare facility, call the number; you may have to leave your name and number, and they'll call you back.*

CASA NEW ORLEANS (Court appointed special advocates for children)
Office: (504) 522-1962 • Hotline to report suspicion of child abuse or neglect: 1 (855) 452-5437 (1-855-4LA-KIDS) • 2725 S Broad St, New Orleans 70125 • <https://casaneworleans.org/> • *CASA volunteers advocate on behalf of children (birth to 18+) in foster care. A CASA volunteer offers a child trust and advocacy during complex legal proceedings.*

COMMUNITY MEDIATION SERVICES
(504) 222-2954 • Email: communitymediationservicesnola@gmail.com • www.cmsnola.org • *Mediation; Restorative Justice*

FREE ALAS

Email: info@freealas.org or lisamaria@freealas.org •
<https://freealas.org/> • *Advocates for undocumented students and connects them with legal representation, trains educators, and writes mitigation letters to criminal court judges*

LOUISIANA CENTER FOR CHILDREN'S RIGHTS

(504) 658-6060 • 1110-B Milton St, New Orleans 70122 • Email: info@lakidsrights.org • <https://lakidsrights.org/> • *Nonprofit law office that provides legal defense services for those under 18 in the juvenile justice system; Provides lawyer, social worker, investigator, and youth advocate*

LOUISIANA FOUNDATION AGAINST SEXUAL ASSAULT (LAFASA)

Ask to speak with a legal advocate: (225) 372-8995 • Crisis Line 24/7 (English/Spanish): 1 (888) 995-7273 • Visit website for text or online chat: <https://www.lafasa.org/> • *For survivors of sexual violence; Legal support may be available if you are in a parish that does not have a local accredited sexual assault center, or if your accredited local sexual assault center does not offer legal support; Refer to LAFASA website for a list of accredited sexual assault centers*

LA SECRETARY OF STATE ADDRESS CONFIDENTIALITY PROGRAM

(225) 925-4792 • Toll Free: 1 (800) 825-3805 • P.O. Box 91301, Baton Rouge 70821 • Visit <https://www.sos.la.gov/OurOffice/> Click on "Address Confidentiality Program" in left menu • *Free program to provide survivors of abuse, sexual assault or stalking with a substitute address to use in place of their actual address when they apply for or receive state or local government services (e.g., driver's license, voter registration, public school records, etc.); the goal is to prevent an assailant or potential assailant from finding the location of a victim through the state's public records*

LOUISIANA STATE BAR ASSOCIATION

(504) 566-1600 • (800) 421-LSBA [5722] • 601 St Charles Ave, New Orleans 70130 • www.lsba.org • Legal help directory: www.lsba.org/public/findlegalhelp/ • *Referrals for civil cases; No legal advice available*

LOYOLA STUART H. SMITH LAW CLINIC

(504) 861-5590 • 7214 St. Charles Ave, Box 901, New Orleans 70118 •
<https://law.loyno.edu/centers/law-clinic-center-social-justice> •
<https://law.loyno.edu/centers/gillis-long-poverty-law-center> •
No criminal cases; Child custody, workplace justice, immigration

MARY CLAIRE'S PLACE AT THE NEW ORLEANS FAMILY JUSTICE CENTER (NOFJC) (formerly Crescent House)

New Orleans Family Justice Center: (504) 592-4005 • Crisis Line 24/7: (504) 866-9554 • www.nofjc.org • *Immediate safe housing and legal aid for those fleeing domestic violence and abuse; Free; Confidential location*

METRO CENTERS FOR COMMUNITY ADVOCACY

Crisis Line 24/7: (504) 837-5400 • Toll Free: (888) 411-1333 • Via Link: 211 • www.mccagno.org • Email: metro@mccagno.org • *Refer to www.mccagno.org/contact/ for parishes in which services are offered; Staff attorney available to assist clients who have suffered domestic violence, dating violence, sexual assault and/or stalking*

PRO BONO PROJECT

(504) 581-4043 • 935 Gravier St, Ste 1340, New Orleans 70112 • Email (to apply for legal aid): intake@probono-no.org • Email (non-case questions): info@probono-no.org • www.probono-no.org • *Civil legal cases; Free; Call in advance for an in person appointment; M-F 8:30 am-4:30 pm*

PROJECT ISHMAEL (First Grace Community Alliance)

(504) 233-3057 • Email: projectishmaelnola@gmail.com • www.firstgracecommunityalliance.org/about/projectishmael • *Pro bono immigration legal aid for children*

PROJECT SAVE - CATHOLIC CHARITIES

(504) 310-6872 • Email: vgordy@ccano.org • www.ccano.org/domestic-violence-services/ • *Emergency legal services for domestic violence victims in Orleans Parish Civil District Court, handling restraining order hearings, which may include temporary custody and other relief; Free; Appointment only; Virtual meetings have expanded access*

SOUTHEAST LOUISIANA LEGAL SERVICES

(504) 529-1000 • Toll Free: 1 (877) 521-6242 • Legal Aid & Disaster Services Toll Free: 1 (844) 244-7871 • 1340 Poydras St Ste 600, New Orleans 70112 • Email: communications@slls.org • www.slls.org • *Civil cases only; Domestic violence, children's rights, housing, elderly, successions; Free*

STAR (SEXUAL TRAUMA AWARENESS & RESPONSE)

Call and ask an advocate to submit a request for legal representation: 1 (855) 435-STAR [7827] • 123 N Genois St, New Orleans 70119 • Email: advocacynola@star.ngo • <https://star.ngo/> • *Provides civil legal representation and assistance to primary survivors of sexual violence ages 11 and older, where the legal issue can be addressed within STAR's service area; Refer to website for parishes in which assistance is offered; Free; Also offers counseling for children, ages 5+; Also see listing in Grief and Support Groups (for ages 18+)*

TULANE UNIVERSITY DOMESTIC VIOLENCE LAW CLINIC

(504) 865-5153 • Contact and intake info: <https://law.tulane.edu/clinics/intake> • <https://law.tulane.edu/clinics/dv> • *Pro bono if income-eligible, contact for eligibility; represents survivors of domestic violence, sexual assault, and stalking*

WOMEN'S LAW

<https://www.womenslaw.org/> • *For all people; You can use their email hotline to ask a legal question about domestic violence, sexual assault, stalking; Provides referrals and emotional support (but not legal advice); Has listings of law clinics throughout LA*

COMMUNITY ASSISTANCE

ANNA'S PLACE NOLA (at St. Anna's Church)

(504) 372-4316 • 1313 Esplanade Ave, New Orleans 70116 • annasplace@stannanola.org • <https://annasplacenola.org/> • *Provides arts-based youth programs to disrupt cycles of poverty and violence; Office hours M-F, 11am-4:30pm*

ARIN'S NESTING PLACE

(504) 339-9330 • Email: arinsnest@gmail.com • Instagram: @arinsnestingplace_nola • *Provides resources and services to support domestic violence survivors, works with NOVAS to provide periodic financial assistance for victims of crime (when funds are available)*

CENTER FOR RESTORATIVE APPROACHES

(504) 249-5274 • 3900 General Taylor, Ste 202, New Orleans 70125 • www.thecra.net • *Provides communities with training and tools that build relationships, and that allow for those most impacted by conflict and crime to develop their own solutions and ways of repairing harm*

C.H.A.N.G.E. (Baton Rouge)

(225) 267-7252 • Email: changebr225@gmail.com • <https://changebr.org/> • *Provide support to mothers who have lost their child to gun violence; not exclusive to survivors of violence in Baton Rouge; See listing in Grief and Support Groups*

CLOVER (Formerly Kingsley House)

(504) 523-6221 • Main campus: 1600 Constance St, New Orleans 70130 • Columbia Parc Office: 1401 Saint Denis St, New Orleans 70122 • <https://www.clovernola.org/> • *Infant and early toddler education; Adult day care; Career Connections (career development); Community and supportive services; Youth services: VITA free tax preparation*

COURT WATCH NOLA

(504) 222-2590 • Email: info@courtwatchnola.org • Email (to volunteer): volunteers@courtwatchnola.org • <https://www.courtwatchnola.org/> • UNO Trac Building, Room 210, New Orleans 70148 • *Volunteers document official actions in the criminal court system; Annual reports made; Can apply to be a volunteer; Crime survivors are welcome to call Court Watch NOLA and ask to have their case monitored; In person by appointment*

COVENANT HOUSE NEW ORLEANS

Crisis Shelter: (504) 584-1111 • 611 North Rampart St, New Orleans 70112 • Email: chnoinfo@covenanthouse.org • <https://www.covenanthousenola.org/> • *Provides crisis care and stable housing to youth through 24/7 Crisis Center, transitional housing program, off-site apartments; Education, employment and life skills; health and wellness; outreach*

CRIMESTOPPERS

For general information or to volunteer: (504) 837-8477 • To leave a tip: (504) 822-1111 or Toll Free: 1 (877) 903-STOP [7867] • PO Box 55249, Metairie 70055 • Email: info@crimestoppersgno.org • <https://www.crimestoppersgno.org/> • *Anonymous hotline to report crimes*

DAUGHTERS BEYOND INCARCERATION

(504) 766-7470 • 612 Andrew Higgins Dr, 2nd Floor, New Orleans 70130 • Email: info@dbinola.org • <https://www.dbinola.org/> • *Advocates for children with incarcerated parents*

DISABILITY RIGHTS LOUISIANA (DRLA)

1 (800) 960-7705 • 8325 Oak St, New Orleans 70118 • Email: info@disabilityrightsla.org • <https://disabilityrightsla.org/> • *Nonprofit statewide Protection and Advocacy (P&A) agency for LA; Provides free legal services, system & legislative advocacy, outreach, training, and information/referrals to protect and advocate for the human and legal rights of those with disabilities; In person by appointment only*

FAMILIES HELPING FAMILIES NOLA

(504) 943-0343 or 1 (877) 243-7352 • 2401 Westbend Pkwy, Ste 3090, New Orleans 70114 • Email: info@fhfnola.org • <https://fhfnola.org/> • *Provides services, programs, and resources for people with disabilities and their families; Orleans, Plaquemines and St. Bernard Parishes*

FLEET AND FAMILY SUPPORT CENTER

(504) 678-7569 • 24/7 NAS JRB NOLA Duty Victim Advocate Line: (504) 329-3476 • 24/7 DoD Safe Helpline: 1 (877) 995-5247 • 400 Russell Ave, Bldg 555, New Orleans 70143 • <https://www.facebook.com/ffscneworleans/> • *Serves active-duty, activated Reservists and Guardsman, retirees and family members of all branches; Counseling; Crisis response; Domestic Abuse advocacy; Sexual Assault Prevention and Response Program, and Ombudsman Support*

HAGAR'S HOUSE (First Grace Community Alliance)

(504) 210-5064 • Email: hagarshouse@gmail.com • <https://www.firstgracecommunityalliance.org/about/hagarshouse> • *Sanctuary for women, children, gender non-conforming individuals; Residential community; Resource coordination; Safe space to transition into sustainable housing*

HOUSE OF TULIP N.O.

Email: info@houseoftulip.org • <https://houseoftulip.org/> • *Nonprofit collective creating housing solutions for transgender and gender nonconforming people in Louisiana; Not an emergency shelter; Fill out online form*

IMAGINE WATER WORKS

Email: klic@imaginewaterworks.org • www.imaginewaterworks.org • *Climate justice; Water management; Disaster readiness/response; Grassroots mutual aid*

INSTITUTE OF WOMEN & ETHNIC STUDIES (IWES)

(504) 599-7712 • 2021 Lakeshore Dr, Ste 220, New Orleans 70122 • Email: info@iwesnola.org • www.iwesnola.org • *Combines advocacy, health education, research and direct services to improve wellness in local communities; Visit website for all programming*

JESUIT SOCIAL RESEARCH INSTITUTE - JSRI (LOYOLA)

<https://jsri.loyno.edu/> • *The Jesuit Social Research Institute engages in research, education, and advocacy on the issues of poverty, race, and migration in the Gulf South*

JUSTICE & BEYOND LOUISIANA

Co-moderator Rev. Manning: (913) 940-5713 • Email: justiceandbeyondnola@gmail.com or Email: gmanning1973@yahoo.com • Broadmoor Community Church 2021 S Dupre St, New Orleans 70125 • <https://www.facebook.com/JusticeandBeyondLA/> • *African American led coalition that supports social and economic justice issues; Meets virtually, Mondays 5-6:30 pm; Visit Facebook page for upcoming meetings*

KING JAMERE M. ALFRED FOUNDATION

(504) 351-9735 • <https://www.kingjamerefoundation.com/> •

Brings awareness to children who have lost their sibling(s) to senseless gun violence & recipients awaiting donor transplants

LOUISIANA COALITION AGAINST DOMESTIC VIOLENCE (LCADV)

Office: (225) 752-1296 • Statewide 24/7 hotline: 1 (888) 411-1333

• <https://lcadv.org/> • Visit: <https://lcadv.org/programs-resources/>

for a list of contacts by parish and safety tips • *Federally designated statewide coalition supporting domestic violence survivors, also providing training and policy advocacy*

LOUISIANA FOUNDATION AGAINST SEXUAL ASSAULT (LAFASA)

Main: (225) 372-8995 • Crisis Line 24/7 (English/Spanish): 1 (888)

995-7273 • Visit website for text or online chat:

<https://www.lafasa.org/> • *Coalition agency that serves statewide*

sexual assault crisis centers through education, professional training, technical assistance, and community engagement;

Provides advocacy and legal services directly to survivors and cultivates prevention; See “Resource Center” on website; Also see listing in Legal Aid Clinics. Hours 9am-4pm.

LIGHTHOUSE LOUISIANA

(504) 899-4501 • Toll Free: 1 (888) 792-0163 • 123 State St, New Orleans 70118 • <https://www.lighthouselouisiana.org/> • *Services,*

jobs, and advocacy for people who are Blind, Deaf, and who have disabilities. American Sign Language Interpreter Services

LOUISIANA SURVIVORS FOR REFORM - LSR

(The Promise of Justice Initiative)

Organizer Katie Hunter-Lowrey: (504) 535-4912 • 1024 Elysian

Fields Ave, New Orleans 70117 • Email: lsr@defendla.org •

<https://promiseofjustice.org/lsreform> • *Coalition for crime*

survivors, victims’ loved ones, and orgs creating criminal justice reform; Free; Offers virtual (Zoom) monthly organizing meetings, monthly survivor support group meetings, and a new support group for homicide victims’ loved ones; Email or call for more info

LOUISIANA VICTIM OUTREACH PROGRAM - LAVO

(Louisiana Board of Pardons and Parole)

Call Jolie Duarte (225) 219-3246 or (225) 342-1570 • Email:

victimservices@la.gov • <https://www.lavo.info/> • *Victim-Survivor*

Guidebook: <https://www.lavo.info/victim-survivor-guidebook>

• *Assistance with pardons and parole process; Accountability Letter Program; Victim-offender Dialogue; Counseling (virtual); Expressive arts; Group work; Services available pre- and post-conviction; Free*

LOVE YOUR NEIGHBOR NOLA

7240 Crowder Blvd, Ste 300J, New Orleans 70127 • <https://www.loveyourneighbornola.com/> • *Provides essentials for babies,*

gently used clothes for children/adolescents, other support and connections for caregivers of children, founded by crime survivors; Office open Mon-Fri by appointment only and Sat 11am-1pm;

Contact via website

METROPOLITAN CRIME COMMISSION

(504) 524-3148 • Report corruption: (504) 524-7000 • Toll free

statewide: (888) 524-7001 • 1615 Poydras St, Ste 1060, New Orleans 70112 • For general info: info@metrocrime.org • To

report corruption: apc@metrocrime.org •

<https://metrocrime.org/> • *Responds to reports of public corruption and conducts research to promote governmental transparency and accountability; In person by appointment only, or over the phone*

MOMS DEMAND ACTION FOR GUN SENSE IN AMERICA

For New Orleans updates, visit Instagram: @meghan_

momsdemandnola • National: <https://momsdemandaction.org/>

• State: <https://www.facebook.com/MomsDemandActionLA/>

• State Email: louisiana@momsdemandaction.org • *Grassroots organization working to end gun violence*

NEW ORLEANS INDEPENDENT POLICE MONITOR

(504) 309-9799 • 2714 Canal St, Ste 201, New Orleans 70119

• Email: policemonitor@nolaipm.gov • <https://nolaipm.gov/> •

Independent civilian branch of city government with oversight and monitoring of NOPD; Conducts investigations into police complaints and comments filed by civilians; Call or use website

NOVAS (New Orleans Voices for Accountability and Safety)

Email: info@nolavoices.org • <https://www.nolavoices.org/> • *Works to bring community voices into the local criminal legal system decision making process; works with Arin's Nesting Place to provide periodic financial assistance for victims of crime (when funds are available)*

OPERATION RESTORATION

(504) 684-9222 • Main Office: 1450 Poydras St, Ste 2260, New Orleans 70112 • Social Services: 2321 Thalia St, New Orleans 70113 • Email: info@or-nola.org • <https://www.or-nola.org/> • *Supporting women and girls impacted by incarceration; Provides help with rent, court costs, transportation, employment, training, and clothing*

SILENCEISVIOLENCE

(504) 282-0607 • 2000 Lakeshore Dr, UNO Trac Bldg Rm 228, New Orleans 70148 • Email: speakup@silenceisviolence.org • Website: <https://silenceisviolence.org/> • Facebook: <https://www.facebook.com/SivNola> • *Provides direct victim services (mainly homicide, but also domestic violence and sexual assault), some court assistance, mental health resources, youth engagement, some financial assistance; See listing in Grief Groups*

ST. CHARLES CENTER FOR FAITH AND ACTION

(504) 729-8189 • 7000 St. Charles Ave, New Orleans 70118 • Email: center@stcharlesave.center • <https://stcharlesave.center/> • *A neutral gathering place for community members and experts, a resource to the faith communities and faith leaders. Calls everyone to work towards the common good through events. Check website for upcoming events and details*

STAR (Sexual Trauma Awareness & Response)

(504) 407-0711 • Crisis Line 24/7: 1 (855) 435-STAR [7827] • 123 N Genois St, New Orleans 70119 • Email: advocacynola@star.ngo • Website: <https://star.ngo/> • *Provides hospital and legal accompaniment, safety planning, counseling, support groups, legal assistance for survivors of sexual violence; See listings in Grief Groups and Legal Aid Clinics; See Court Connect for Kids in Internet Resources*

TOTAL COMMUNITY ACTION INC.

Office: (504) 873-0334 • General Questions for Community & Energy Services: (504) 882-7181 • 1420 S Norman C. Francis Pkwy, New Orleans, 70125 • <https://www.tca-nola.org/> • *Works with community and other agencies to provide services and opportunities that assist low-income individuals including: Crisis Intervention, Food Pantry, Work Training, Youth Development Programs, Water & Energy Assistance, Tax Assistance and Household Financial Counseling*

TULANE UNIVERSITY VIOLENCE PREVENTION INSTITUTE (VPI)

<https://violenceprevention.tulane.edu/> • *Collaborative network of faculty, students and community partners focused on violence prevention in New Orleans and beyond*

UBUNTU VILLAGE

(504) 345-8259 • 2021 S Dupre St, New Orleans 70125 • Email: ubuntuvillagenola@gmail.com • <https://ubuntuvillagenola.org/> • *Provides mentoring and cultural programming for youth, family advocacy in juvenile courts, and parent leadership classes & participatory action research*

VAYLA NEW ORLEANS

(504) 264-2177 • 13235 Chef Menteur Hwy Ste A New Orleans, LA 70129 • Email: contacts@vayla-no.org • <https://vayla-no.org/resources/> • *Organization incubating Asian American Pacific Islander (AAPI) leaders with a focus on environmental justice, reproductive justice and civic engagement; Website includes a confidential report form for anti-Asian hate crimes or incidents as well as educational resources*

VERA INSTITUTE OF JUSTICE

(504) 312-4516 • Email: nolaoffice@vera.org • <http://www.vera.org/who-we-are/locations/new-orleans> • *Vera's New Orleans office is home of Vera Louisiana, works to reduce the number of people held in local jails, advocate for data-driven reform, and partner with people in the local New Orleans justice system, city leaders, and community organizations*

VIET (Vietnamese Initiatives in Economic Training)

(504) 255-0400 • (504) 655-0645 • 2330 Park Place, Terrytown 70056 (Westbank) • 13435 Granville St, New Orleans 70129 (Eastbank) • Email: info@vietno.org • www.vietno.org/programs • *Provides outreach and education, direct and intervention services, counseling and referral for survivors of domestic violence and sexual assault (Vietnamese language available)*

V.O.T.E. (Voice of the Experienced)

(504) 571-9599 • 4390 Washington Ave, New Orleans 70125 • Email: info@voiceoftheexperienced.org • <https://www.voiceoftheexperienced.org/> • *Run by formerly incarcerated people to assist those impacted by the criminal justice system, and their loved ones; Addresses employment, housing, medical and voting rights, and policy reform; Chapters also in Baton Rouge and Lafayette*

WOMEN WITH A VISION (WWAV)

Call or text: (504) 302-8822 • 2028 Oretha Castle Haley Blvd, New Orleans 70113 • <https://wwav-no.org/> • *Seeks to improve the lives of marginalized women, their families, and communities, with education, advocacy, supportive services, and research*

MEDICAL HEALTH

504 HEALTH NET

Call (504) 507-9112 or visit the website to find a clinic near you: <https://504healthnet.org/> • *Network of healthcare providers for over 70 clinics (call or use website); Primary medical care and mental health; Medicaid, uninsured populations, and more*

ASCENSION DEPAUL SERVICES (formerly Daughters of Charity)

Carrollton DePaul Community Health Center: (504) 207-3060 • 3201 S Carrollton Ave, New Orleans 70118 • Additional locations in Algiers, Gentilly, Gretna, Higgins, Kenner, Metairie, N.O. East, Prytanía (Pediatrics), Lakeside (Pediatrics) and St. Cecilia • <https://www.dcsno.org/> • *Check website for contact information for individual locations; All health conditions & ages; Medicare; Medicaid; Insurance; Sliding scale, \$25 min*

AUDREY HEPBURN CARE CENTER

(Children's Hospital Child Abuse Center)

(504) 896-9237 • 1101 Calhoun St, New Orleans 70118 • <https://www.chnola.org/services/audrey-hepburn-care-center/> • *Child abuse cases, forensic medical assistance and referrals*

BAPTIST COMMUNITY HEALTH SERVICES

For all locations: (504) 533-4999 • 4960 St Claude Ave, New Orleans 70117 (Admin) • 4209 St Claude Ave, New Orleans 70117 (Pediatric) • 1616 Caffin Ave, New Orleans 70117 (Main Adult Clinic) • 221 W Genie St, Chalmette 70043 (Pediatric) • 1445 W Causeway Approach, Mandeville 70471 (Adult Clinic) • Email: info@bchsnola.org • <https://bchsnola.org/> • *Family and internal medicine; Medicare; Medicaid, General insurance; Sliding scale (\$30-\$60); TeleHealth visits*

CHILDREN'S ADVOCACY CENTERS

Orleans Parish: (504) 894-5484 • Jefferson Parish: (504) 364-3857 • Find a local CAC: <https://lacacs.org/find-a-cac/> • Jefferson Parish: <https://www.jeffersoncac.com/> • *Requires referral from law enforcement or DCFs, then the child comes in for a forensic team interview; There are 15 CACs in Louisiana*

COMMON GROUND HEALTH CLINIC

For both locations: (504) 361-9800 • 3737 General De Gaulle Dr, New Orleans 70114 • 441 Wall Blvd, Gretna 70056 • Email: info@commongroundhealthclinic.org • <http://cghcnola.org/> • *Primary care, Mental health, Women's health, Sexual health, Gender clinic, Pediatrics, Dentistry, Behavioral health, Harm reduction, Nutrition; Phone is automated, follow prompts to schedule; Limited in-person visits; Mon, Wed, Thurs: 8am-5pm, Tues: 8am-7pm, Fri: 8am-2pm; See website for insurance info; Sliding scale*

CRESCENT CARE

For appointments: (504) 821-2601 • After hours non-urgent medical: call main number and press "3" for answering service • 1631 Elysian Fields Ave, New Orleans 70117 • 3308 Tulane Ave, New Orleans 70119 • Email: info@crescentcare.org • <https://www.crescentcare.org/> • *All ages and health conditions; Medicare; Medicaid; Insurance; Sliding scale*

HOPE CLINIC (at the New Orleans Family Justice Center)

Main: (504) 503-0878 • Forensic Exams for Sexual Assault and Domestic Violence: (504) 355-0857 • Appointments and questions: (504) 592-4005 • 701 Loyola Ave #201, New Orleans 70113 • Email: hopeclinic@nofjc.org • <https://www.nofjc.org/medical-forensics-details> • *Primary care, behavioral health, and free forensic exams to survivors of domestic and sexual violence; Clinic hours: M-F, 8 am-4 pm*

JEFF CARE COMMUNITY HEALTH CENTER

East Jefferson Health Center: (504) 838-5257 • 3616 S I-10 Service Rd W, Metairie 70001 • West Jefferson Health Center: (504) 349-8833 • 5001 West Bank Expy, Ste 100, Marrero 70072 • <https://www.jpghsa.org/> • *Primary care and mental health; Adults, children; Sliding scale; Hours: M-F, 8 am-4:30 pm; In-person and TeleHealth; Call or submit appointment request online*

ODYSSEY HOUSE COMMUNITY HEALTH CENTER

(504) 383-8559 • 1125 N Tonti St, New Orleans 70119 • 2700 S Broad Ave, New Orleans 70125 • Email: communityclinic@ohlinc.org • <https://www.ohlcommunityclinic.org/> • *Primary Care, Behavioral Health, Reproductive Health, Diabetes Education/Treatment, HIV/HCV Testing and STD Testing, LGBTQIA+ Friendly Healthcare, COVID-19 Vaccine/Testing, Addiction Recovery Services, Pharmacy*

ST. THOMAS COMMUNITY HEALTH CENTERS

Main (to schedule appointments for primary care, medication refill requests and test results): (504) 529-5558 • St. Thomas Community Health Center (Primary and Behavioral Health): 1020 St Andrew St, New Orleans 70130 • Donald T. Erwin Center: 1936 Magazine St, New Orleans 70130 • Mary M. Abell M.D. Primary Care Clinic: 2014 Magazine St, New Orleans 70130 • St. Thomas at Columbia Parc: 3943 St Bernard Ave, New Orleans 70112 • St. Thomas Gretna: 230 Ochsner Blvd/Meadowcrest St, Gretna 70056 • St. Thomas Holiday: 3500 Holiday Dr, Algiers 70114 • Email: info@stthomaschc.org • <https://www.stthomaschc.org/> • *Mental health for all ages; Medicare; Medicaid; Insurance; Sliding fee scale; Call clinic prior; Prescriptions available for free delivery; Hours: 7:30-5pm M-F all locations*

TULANE TOTAL HEALTH CLINIC AT RUTH FERTEL TULANE COMMUNITY HEALTH CENTER

(504) 988-3002 • 711 N Broad St, New Orleans 70119 • <https://medicine.tulane.edu/tulane-doctors/total-health-clinic-ruth-fertel-tulane-community-health-center> • *Community clinic; HIV testing and primary HIV care, Referral to Legal Support, case management, Bilingual; M-F 8am-5pm*

TULANE ADOLESCENT DROP-IN CLINIC (at Covenant House)

(504) 584-1119 • (504) 584-1112 • 611 N Rampart St, New Orleans 70112 • <https://medicine.tulane.edu/centers-institutes/tulane-drop-center> • *Under 16 yrs: M-F 9am-noon; 14-23 (specializing in unhoused youth) M-F 1-4pm; Teen Clinic 14-23 M and W 5pm-8pm and Sat 9am-1pm; Medical care, up to age 24; Appointments preferred but walk-ins ok; Sliding scale, but no one turned away; See Mental Health listing*

UNIVERSITY MEDICAL CENTER TRAUMA RECOVERY CENTER

Appointments: (504) 702-4335 • For more info call Dr. Erika Rajo: (504) 702-4348 or Dr. Sandy Hyatt: (504) 702-4349 • 2000 Canal St, New Orleans 70112, Clinic Building, Floor 3, Zone C • <https://www.lcmchealth.org/university-medical-center-new-orleans/our-services/behavioral-health-psychiatry/trauma-recovery-clinic/> • *Ages 13 and up; Provides behavioral health services to those who have experienced traumatic injury (and their loved ones); Medicare; Medicaid; Insurance; Free for Orleans Parish crime survivors; Call clinic prior; See Grief and Support Groups listing*

WEST JEFFERSON MEDICAL CENTER (LCMC Health) PRIMARY CARE AND HISPANIC HEALTH CENTER

Appointments: (504) 822-6314 • Hispanic Health Center: (504) 349-2150 • Visit website for clinic locations • www.lcmchealth.org/west-jefferson-medical-center/our-services/primary-care/ • Hispanic Health Center: 1111 Medical Center Blvd, Ste 640, Marrero 70072 • <https://www.lcmchealth.org/west-jefferson-medical-center/our-services/the-hispanic-health-center/> • *Multiple primary care clinics including Hispanic Health Center; Refer to website for accepted insurance*

FINANCIAL ASSISTANCE POLICIES OF NEW ORLEANS HOSPITALS

www.crimesurvivorsnola.org/hospital-financial-assistance Visit our guide for more information on various hospital policies. In most cases, if your income is below a certain amount, hospitals will not require you to pay out of pocket

MENTAL HEALTH

504 HEALTH NET

Call (504) 507-9112 or visit the website to find a clinic near you: <https://504healthnet.org/> • *Network of healthcare providers for over 70 clinics (call or use website); Primary medical care and mental health; Medicaid, uninsured populations, and more*

988 SUICIDE & CRISIS LIFELINE

Call 988 • <https://988lifeline.org/> • *Free counseling/referral, 24/7*

BATON ROUGE CRISIS INTERVENTION CENTER

(225) 924-1431 • 3013 Old Forge Dr, Baton Rouge 70808 • Email: info@brcic.org • <https://www.brcic.org/> • *Deals with suicide survivors & bereavement issues; Traumatic loss education; See Grief and Support Groups listing*

CATHOLIC CHARITIES COUNSELING SOLUTIONS

Call for all locations: (985) 785-2113 • 1424 Dante St, New Orleans 70118 • 1430 Claire Ave, Gretna 70053 • 910 Cross Gates Blvd, Slidell 70461 • 4665 Hwy 190 E Service Rd, Covington 70433 • <https://www.ccano.org/counseling-solutions/> • *Counseling for all faiths; All ages, couples, families; Medicaid, Private insurance, Sliding scale or free; See website for all locations*

CELEBRATION HOPE CENTER

(504) 833-4673 [HOPE] • 1901-B Airline Dr, Metairie 70001 • <https://celebrationhopecenter.org/> • *Adults/children; Christian-based social/emotional counseling for trauma; Limited private insurance; Sliding scale, min. \$30*

CENTER FOR EVIDENCE TO PRACTICE

Main website: <https://laevidencetopractice.com/> • Find an evidence-based behavioral health program or provider in your area: <https://laevidencetopractice.com/interactivemap/> • *Website has a map for Louisiana listing Medicaid providers for children & families; Tracks Medicaid adult behavioral health crisis care providers; Provides clinician training*

CHILDREN'S BUREAU OF GREATER NEW ORLEANS

(504) 525-2366 • 935 Calhoun St, Ste 101, New Orleans 70118 • Email: cbno@childrensbureaunola.org • <https://childrensbureaunola.org/> • *Works specifically with partner organizations to offer trauma-informed, evidence-based counseling, using "embedded partnerships" (e.g. specific schools, job training programs, after-school, etc); Has a crisis team that offers support and stabilization services in the immediate aftermath of losing a loved one or other traumatic event; See website for more info*

CHILDREN'S HOSPITAL BEHAVIORAL HEALTH CENTER

Call (504) 827-0731 • 210 State St, New Orleans 70118 • <https://www.chnola.org/locations/behavioral-health-center/> • *Outpatient and inpatient treatment for children and adolescents; Psychiatry; Medical Psychology; Autism Care; Pediatric Psychology; Neuropsychology; Insurance/payments vary per clinic; Waitlist: (504) 584-8433, press 5, or do website intake*

CHILDREN'S HOSPITAL TRAUMA AND GRIEF (TAG) CENTER

(504) 822-6273 • 210 State St, Bldg 10, New Orleans 70118 • Website: <https://www.chnola.org/services/behavioral-health/trauma-and-grief-center/> • Email: julie.kaplow@lcmchealth.org • *The TAG Center provides evidence-based assessment and treatment for children and adolescents, ages 8 to 18, who have experienced any form of trauma and/or the death of a loved one*

COMMON GROUND HEALTH CLINIC

For both locations: (504) 361-9800 • 3737 General De Gaulle Dr, New Orleans 70114 • 441 Wall Blvd, Gretna 70056 • Email: info@commongroundhealthclinic.org • <http://cghc.nola.org/> • *All ages & mental health conditions; Medicare; Medicaid; Insurance; Sliding scale*

COMMUNITY CARE HOSPITAL

Call intake coordinator: (504) 899-2500 • 1421 General Taylor St, New Orleans, 70115 • <https://www.communitycarehospital.com/> • *Outpatient services; Adult inpatient psychiatry; Medicare and insurance plans*

FLEET AND FAMILY SUPPORT CENTER

(504) 678-7569 • 24/7 NAS JRB NOLA Duty Victim Advocate Line:
(504) 329-3476 • 24/7 DoD Safe Helpline: 1 (877) 995-5247 •
400 Russell Ave, Bldg 555, New Orleans 70143 •
<https://www.facebook.com/ffscneworleans/> • Serves active-duty,
activated Reservists and Guardsman, retirees and family members
of all branches; Counseling; Crisis response; Domestic Abuse
advocacy; Sexual Assault Prevention and Response Program, and
Ombudsman Support

GREENPATH INTERNATIONAL

(504) 827-2928 • 411 S Broad Ave, New Orleans 70119 •
Email: gpaddiction@yahoo.com • Use website contact form here:
<https://gpaddiction.wixsite.com/greenpath> • Addiction treatment;
Mental health counseling; Anger management; Domestic violence
classes; Minors and adults; Medicaid (call for an intake); Other
insurances, or call for help; Outpatient only; TeleHealth available;
M-Th: 8 am-4:30 pm; Fri 8am-4pm

HOLY CROSS COUNSELING AND TRAINING CENTER

(504) 398-2168 • 4123 Woodland Dr, New Orleans (Algiers) 70131
• <https://uhcno.edu/stulife/counseling-and-training-center.html> •
Monday through Thursday, 11 am-8 pm; Sliding scale, min. \$15

JEFF CARE COMMUNITY HEALTH CENTER

Behavioral Health: (504) 846-6901 • Behavioral Health Mobile
Crisis Line: (504) 832-5123 • Jefferson Parish Human Services
Authority (East Jefferson): (504) 838-5257 • 3616 S I-10 Service
Rd W Metairie 70001 • West Jefferson: (504) 349-8833 • 5001
West Bank Expy, Ste 100 Marrero 70072 • <https://www.jphsa.org/>
• Primary care and mental health; Adults, children; Sliding scale;
TeleHealth available; Hours: M-F, 8 am-4:30 pm

JEWISH FAMILY SERVICES OF GREATER N.O.

(504) 831-8475 • 3300 W Esplanade Ave, Ste 603, Metairie 70002
• Email: jfs@jfsneworleans.org • <https://jfsneworleans.org/> •
All faiths; Adults, children, individual and group; Medicare;
Medicaid; Sliding scale; Call or visit website; TeleHealth visits;
M-Th 9am-5pm, F 9am-4pm

LOUISIANA MENTAL HEALTH RESOURCE TOOLKIT

<https://wellbeings.org/wp-content/uploads/2021/09/Well-Beings-Louisiana-Mental-Health-Resource-Toolkit.pdf> • Lists local
resources throughout LA; Lists counseling services at LA colleges
and universities; Lists other national resources. Visit the Well
Beings campaign at <https://wellbeings.org/> for more.

LOYOLA CENTER FOR COUNSELING

(504) 864-7858 • 2020 Calhoun St, 2nd Floor Mercy Hall, New
Orleans 70118 • Email: lcce@loyno.edu •
<http://cnh.loyno.edu/lcce> • Mental health counseling to families,
couples, groups, and individuals of all ages; Sliding scale; M-Th
11:00am-8:00pm

LSU BEHAVIORAL SCIENCE CENTER

Campus Multispecialty Clinic: (504) 412-1580 • 478 S Johnson St,
New Orleans 70112 • St. Charles Multispecialty Clinic: (504) 412-
1366 (2nd floor), (504) 412-1200 (6th floor) • 3700 St Charles Ave,
New Orleans 70115 • Westbank Multispecialty Clinic: (504) 412-
1960 • 4500 10th St, Suites B & C, Marrero 70072 •
<https://www.lsuahn.com/services/behavioral-science-center/> •
Psychiatric and therapeutic assistance; Adults and children; Major
insurance; No Medicare or Medicaid; Self-pay: \$80 1st visit; \$40
each visit after

MARY CLAIRE'S PLACE AT THE NEW ORLEANS FAMILY JUSTICE CENTER (NOFJC) (formerly Crescent House)

New Orleans Family Justice Center: (504) 592-4005 • Crisis Line
24/7: (504) 866-9554 • www.nofjc.org • For survivors of domestic
violence and sexual assault; Individual and group counseling;
English/Spanish; Temporary shelter; Free

METRO CENTERS FOR COMMUNITY ADVOCACY

Crisis Line 24/7: (504) 837-5400 • Toll Free: 1 (888) 411-1333 •
Via Link: 211 • www.mccagno.org • Email: metro@mccagno.org
• Free counseling and emergency shelter for victims of domestic
violence, sexual assault, stalking, or human trafficking; Locations
in St. Tammany, Jefferson E & W Bank, St. Charles

METROPOLITAN CRISIS RESPONSE TEAM

Crisis Line: (504) 826-2675 • 2221 Philip St, Ste 209, New Orleans 70113 • Email: jessica.olivier@rhd.org • <https://www.rhd.org/program/metropolitan-crisis-response-team-mcrt/> • *Phone and in-person triage, assessment, and intervention for mental health or substance abuse crises; Covers Orleans, Plaquemines, St. Bernard Parishes; Youth and adults, 24/7 services*

METROPOLITAN HUMAN SERVICES DISTRICT

Call for all locations: (504) 568-3130 • Crisis Line 24/7: (504) 826-2675 • Central City: 2221 Philip St, New Orleans 70113 (*Adults only*) • New Orleans: 719 Elysian Fields Ave New Orleans 70117 (*Children only; Developmental disability services*) • N.O. East: 5630 Read Blvd, Ste 810, New Orleans 70127 (*Adults and children*) • St. Bernard: 6624 St. Claude Ave, Arabi 70032 (*Adults; Children only after 5 pm*) • Westbank: 3100 Gen. De Gaulle Dr, New Orleans (Algiers) 70114 (*Adults and children*) • <https://www.mhsdla.org/> • *Offers both trauma services and general mental health services; Substance abuse services; Assistance with developmental disabilities; Peer Support Program; Resource Coordination Program provides wrap around care; Behavioral Health Support Groups; Medicaid; Medicare; Uninsured; TeleHealth visits*

NAMI NEW ORLEANS (National Alliance on Mental Illness)

Helpline: (504) 896-2345 or (800) 950-NAMI (6264) or text "NAMI" to 741741 • Mid City: (504) 896-2345, 4403 Canal St, New Orleans 70119 • Westbank: (504) 368-1944, 2051 8th St, Harvey 70058 • Website: <https://namineworleans.org/> • For support group dates: <https://namineworleans.org/calendar/> • *NAMI Connection Support Groups for adults living with a mental health condition: Wednesdays, 2 - 3:30 pm via zoom, and every 1st Thursday of month, 6 - 7:30 pm via zoom; NAMI Family Support Groups for adults who have loved ones living with a mental health condition: 1st Wednesday of the month in-person at Mid-City location, and 3rd Thursday of the month, 6:30 - 8 pm via zoom; Free; Peer-led; Also see listing in Mental Health Services*

PSYCHOLOGY TODAY

<https://www.psychologytoday.com/us> • *Find therapists (and online profiles) by location and specialty, Insurance*

RIVER OAKS HOSPITAL (The New Orleans Institute)

1 (800) 366-1740 • 1525 River Oaks Rd W, New Orleans 70123 • <https://riveroakshospital.com/programs/the-new-orleans-institute/> • *Trauma-based mental disorders including: depression, anxiety, compulsive behaviors, addiction, dissociation, somatic distress, self-injury*

SOUTHERN UNIVERSITY CENTER FOR GRIEF & TRAUMA THERAPY

(504) 286-5076 • Millie M. Charles School of Social Work Room 244 • 6400 Press Dr, New Orleans 70126 • Email: tgcenter@suno.edu • www.suno.edu/page/social-work-the-center-for-grief-trauma-therapy • *Counseling for all ages; Free; Has periods where they do not accept clients during university breaks; Call or email first, or fill out Client Referral Form on website*

ST. THOMAS COMMUNITY BEHAVIORAL HEALTH

Main (to schedule appointments for primary care, medication refill requests and test results): (504) 529-5558 • St. Thomas Community Health Center (Primary and Behavioral Health): 1020 St Andrew St, New Orleans 70130 • Donald T. Erwin Center: 1936 Magazine St, New Orleans 70130 • Mary M. Abell M.D. Primary Care Clinic: 2014 Magazine St, New Orleans 70130 • St. Thomas at Columbia Parc: 3943 St. Bernard Ave, New Orleans 70112 • St. Thomas Gretna: 230 Ochsner Blvd/Meadowcrest St, Gretna 70056 • St. Thomas Holiday: 3500 Holiday Dr, Algiers 70114 • Email: info@stthomaschc.org • <https://www.stthomaschc.org/> • *Mental health for all ages; Medicare; Medicaid; Insurance; Sliding fee scale; Call clinic prior; Prescriptions available for free delivery; 7:30am-5pm*

TULANE UNIV. ADOLESCENT DROP-IN CLINIC (at Covenant House)

Mary Elizabeth Wilkes: (504) 827-1071 • 611 N Rampart St, New Orleans 70112 • Email: mwilkes@tulane.edu • <https://medicine.tulane.edu/centers-institutes/tulane-drop-center/counseling> • *Crisis intervention; Substance abuse; Individuals, couples, family therapy; Medication management; Non-threatening, non-judgmental approach*

UNIVERSITY MEDICAL CENTER TRAUMA RECOVERY CENTER

Appointments: (504) 702-4335 • For more info call Dr. Erika Rajo: (504) 702-4348 or Dr. Sandy Hyatt: (504) 702-4349 • 2000 Canal St, New Orleans 70112, Clinic Building, Floor 3, Zone C • <https://www.lcmchealth.org/university-medical-center-new-orleans/our-services/behavioral-health-psychiatry/trauma-recovery-clinic/> • *Ages 13 and up; Provides behavioral health services to those who have experienced traumatic injury (and their loved ones); Medicare; Medicaid; Insurance; Free for Orleans Parish crime survivors; Call clinic prior; See Grief and Support Groups listing*

VIA LINK

Dial 211 or (504) 269-2673
<https://vialink.org/> • <https://www.louisiana211.org/>

TEXT FOR RESOURCES

Text your zip code to 898211

FOR OPIOD TEXT SUPPORT

Text "Opiod" to 898211

CRISIS TEEN TEXTLINE

(833) TXT-TEEN [833-898-8336], Youth 13-22

CRISIS CHATLINE

Open link on <https://vialink.org/>

SUICIDE PREVENTION

211 or (800) 273-TALK [8255]

LOUISIANA PARENTLINE

Call (833) LA-CHILD [833-522-4453]
Text (225) 424-1533

KEEPING CALM (HELP WITH COVID-19)

Call (866) 310-7977

Mental health, crisis intervention, community and health resources; Free; See listing in Grief Groups (under Survivors of Suicide Support Group)

VETERANS AFFAIRS MEDICAL CENTER

Main (appointments): 1 (800) 935-8387, ext 3 • Crisis line: dial 988, press 1 • Mental Health: (504) 507-5550 • 2400 Canal St, New Orleans 70119 • www.mentalhealth.va.gov • *Assessment and referrals; Walk-ins ok; For veterans only; Free; 24/7*

WELL PSYCHOTHERAPY

(504) 222-2454 • 601 N Carrollton Ave, New Orleans 70119 • Email: admin@findyourwell.com • For providers and pricing visit: <https://www.findyourwell.com/> • *Trauma-informed private practice; individual, group, and relationship therapy for ages 14+; Mind-body-spirit modalities; By appointment, Sliding scale; Call or email to set up a free consultation*

GRIEF AND SUPPORT GROUPS

ADDICTED TO THE LIFESTYLE COUNSELING

Call for an appointment to join: (504) 609-1490 • Email: ibscience@yahoo.com • *Meets Monday, Wednesday, Friday at midday; Free support group for persons who are addicted to a trauma-based culture of violence and drugs*

AKULA FOUNDATION GRIEF GROUPS

Hotline and grief groups: (504) 418-0791 • <https://akulafoundation.com/> • Visit our Support Group page at www.crimesurvivorsnola.org/support-groups for current schedule • *Offers general grief support meetings and Covid-19 support groups - check website or call for dates and times; Zoom/phone*

ARCHDIOCESE OF NEW ORLEANS GRIEF MINISTRY

Contact Jewell Bayhi: (504) 330-5975 • Archdiocese of New Orleans Retreat Center: 5500 St. Mary St, Metairie, 70006 (2nd and 4th Tuesdays) • Our Lady of the Lake Cafeteria: 312 Lafitte St, Mandeville 70448 (Loss of Child, 2nd Thursday) • Email: jbayhi@arch-no.org • <https://nolacatholic.org/griefministry> • *Monthly grief support meetings for parents mourning the loss of a child (any age or circumstance) on the 2nd Thursday of the month 6:30-7:30 pm (312 Lafitte St, Mandeville 70448)*

BEREAVEMENT SUPPORT GROUPS

Sponsored by Leitz-Egan Funeral Homes • Call before attending, Dr. Susan Cooley: (504) 636-6829 • Email: drsusancooley1@gmail.com • *Every 1st Wednesday of month 5:30 pm-7 pm; Every 3rd Wednesday of month 10 am-11:30 am; Adults; Free; Currently on zoom*

CHANGE RAPE CULTURE

Email: ChngeRpeClture@gmail.com • Instagram: @crcnola • <https://changerapeculture.org/resources/> • *Advocates for BIPOC and LGBTQIA2S+ survivors of sexual violence; Holds a virtual support group Mondays, register via website*

COMPASSIONATE FRIENDS

Call William and Millie Hunton: (504) 265-0581 • Email: tcfnola@gmail.com • 3000 Downs Blvd, Metairie 70003 • <http://tcfneworleans.com/home.aspx> • *In-person meeting every 2nd Monday of month (call for details), 7 - 8:45 pm; Membership is for those who have Loss of a child, grandchild, or sibling*

DEPRESSION & BIPOLAR SUPPORT ALLIANCE (DBSA)

Call Ronald: (504) 900-9229 • Tulane-Lakeside Hospital Cafeteria: 4700 S I-10 Service Rd, Metairie 70001 • Email: info@dbsaneworleans.org • www.dbsaneworleans.org • Facebook: <https://www.facebook.com/dbsaneworleans/> • *Free peer support group for people living with depression and/or bipolar disorder, and their friends and family; In person meetings first and third Tuesdays of the month from 7 - 8:30 pm; Refer to website or Facebook page for additional info, event updates*

GRIEF SHARE

1 (800) 395-5755 • Email: info@griefshare.org • <https://www.griefshare.org/> • *In person and online groups; Locate using the website and your zip code*

GRIEF GROUP (FAITH-BASED)

(504) 533-1374 • Email Pamela Reed (Minister, Teacher, Author): pamelareed763@gmail.com • *Seminar to help individuals dealing with the death of a child or loved one, sudden death, suicide, gun violence; RSVP ahead of time; Individual and groups; Free*

LOUISIANA SURVIVORS FOR REFORM - LSR (THE PROMISE OF JUSTICE INITIATIVE)

Organizer Katie Hunter-Lowrey: (504) 535-4912 • 1024 Elysian Fields Ave, New Orleans 70117 • Email: lsr@defendla.org • <https://promiseofjustice.org/lsreform> • *Coalition for crime survivors, victims' loved ones, and orgs creating criminal justice reform; Free; Offers virtual (Zoom) monthly organizing meetings, monthly survivor support group meetings, and a new support group for homicide victims' loved ones; Email or call for more information; See listing in Community Groups; Free*

LOUISIANA TRANS ADVOCATES

(504) 450-7496 • Email: info@latransadvocates.org • <https://www.latransadvocates.org/> • *Online meeting; 3rd Sunday of every month 2pm-4pm; Call or email to join; Has listings for LA group meetings*

MASS FOR VICTIMS AND SURVIVORS OF VIOLENCE

Archdiocese of New Orleans Victim Assistance Coordinator: (504) 330-5975 • Email: mfl@arch-no.org • *Annual memorial in St. Louis Cathedral; Usually in October; Bring a photo of loved one(s) and participate in procession; Call/email to be added to mailing list*

NAMI NEW ORLEANS

(504) 896-2345 • For info, registration, and full schedule: www.namineworleans.org/calendar • *NAMI Connection Support Groups for adults living with a mental health condition: Wednesdays, 2:00-3:30 pm Via Zoom and Every 1st Thursday of the Month, 6:00 - 7:30 pm Via Zoom; NAMI Family Support Groups for adults who have loved ones living with a mental health condition: 1st Wednesday of the month IN-Person at Mid-City Location and 3rd Thursday of the month, 6:30-8:00 pm Via Zoom; Free; Peer-led; Meetings are currently virtual via Zoom; Also see listing in Mental Health Services*

NEW ORLEANS FAMILY JUSTICE CENTER SUPPORT GROUPS

Office: (504) 592-4005 • Crisis Line 24/7: (504) 866-9554 • 701 Loyola Ave, New Orleans 70113 • Email: healing@nofjc.org • <https://www.nofjc.org/> • *Domestic Violence, Sexual Assault; Child Sexual Abuse; Offers a variety of free groups for individuals and community coalitions; View event calendar for current group dates/times; Addresses many topics related to trauma; Both virtual via Zoom and in person events; Also see additional listing under Law Enforcement and the Hope Clinic of NOFJC under Medical Health Clinics*

NEW ORLEANS GRIEF CENTER

(504) 224-9596 • 2521 Jena St, New Orleans 70115 •
Email: info@neworleansgriefcenter.com •
<https://neworleansgriefcenter.com/> • *Individual and group counseling; Costs listed on website*

REACHOUT LABORING MINISTRY: MOTHERS HURTING BECAUSE OF VIOLENCE

Call Desiree Watson: (504) 564-6818 •
Email: desireewatson814@gmail.com • *Individual counseling by appointment and periodic group events*

VICTIM ALLIES PROJECT (SilencelsViolence)

Call first to schedule an intake with the grief counselor: (504) 282-0607 • 2000 Lakeshore Dr, UNO Trac Bldg Rm 228, New Orleans 70148 • <https://silenceisviolence.org/> • Email: speakup@silenceisviolence.org • *Every Thursday at 6:30 pm; Every Saturday at 10am; Free; Also see other services under Community Groups*

STAR (Sexual Trauma Awareness and Response)

Call for information: (855) 435-STAR [7827] • 123 N Genois St, New Orleans 70119 • Email: advocacynola@star.ngo •
<https://star.ngo/events/> • *Support groups for adult survivors of sexual violence, ages 18+; Call first for intake; Zoom meetings*

SURVIVORS OF SUICIDE LOSS (VIA Link)

Facilitated by Sherrard Crespo, LMSW: (504) 708-2937 • NOLA survivors Email: nolasurvivors@vialink.org • Louisiana survivors outside of NOLA Email: SOS@vialink.org •
<https://vialink.org/survivors-of-suicide-loss/> • *For adults 18+ anywhere in Louisiana who have lost a loved one to suicide; every Thursday 6:30-8pm; Zoom; Free*

SURVIVORS OF SUICIDE SERVICES (Baton Rouge)

Call or email for assessment to join in-person weekly group: (225) 924-1431 • Baton Rouge Crisis Intervention Center: 3013 Old Forge Dr, Baton Rouge 70808 • Email: pclement@brbic.org or admins@brbic.org • Visit “Support” menu on website: <https://www.brcic.org/> • *Tuesdays, 6:30-8 pm; Suicide survivors and bereavement issues; Click on “Training” menu of website for training in Suicidology*

TRAUMA SURVIVORS SUPPORT GROUP (UMCNO Trauma Recovery Services)

Call Dr. Erika Rajo: (504) 702-4348 or Dr. Sandy Hyatt (504) 702-4349 • In person at University Medical Center: 2000 Canal St, Conference Rooms A and B, New Orleans 70112 •
<https://www.lcmchealth.org/university-medical-center-new-orleans/our-services/behavioral-health-psychiatry/trauma-recovery-clinic/> • *Download the brochure on our website [crimesurvivorsnola.org/grief-support-groups](https://www.lcmchealth.org/university-medical-center-new-orleans/our-services/behavioral-health-psychiatry/trauma-recovery-clinic/) • Refer to brochure for meeting dates and zoom link; Free; For all survivors of traumatic (typically physical) injury and their loved ones; Currently meets via Zoom and in person (hybrid)*

HOUSING RESOURCES

BAPTIST FRIENDSHIP HOUSE

(504) 949-4469 • <http://www.baptistfriendshiphouse.org/> • *Provides housing, food, clothings, counseling, tutoring, transportation for youth ages 11-17, transitional living for homeless youth 17-21, housing assistance for 18-24; Intermediate/Transitional Housing*

CATHOLIC CHARITIES

(504) 523-3755 • Families with children: (504) 310-6907 • <https://www.ccano.org/homeless-services/> • *Housing and Homelessness Services Program provides shelter and case management for those with chronic mental/physical health needs and families; Provides case management, counseling, life skills training, budget planning, advocacy and referrals*

CHRISTOPHER YOUTH CENTER

(318) 345-5556 • <https://www.teen-help.com> • *Provides counseling and mentoring services; Emergency and Transitional Housing*

COVENANT HOUSE

24/7 Crisis Line: (504) 584-1111 Main Line: (504) 584-1102 • <https://www.covenantnola.org/> • Email: chnoinfo@covenanthouse.org • *Crisis care; Emergency, Transitional, and Long-term housing assistance; Career development assistance*

EDEN CENTERS FOR HOPE AND HEALING

Emergencies: (504) 387-8321 Main Line: (504) 407- 0943 • <https://edenhousenola.org/> • Emergency Email: emergencycenter@edenhousenola.org • Email: info@edenhousenola.org • *Services for trafficking victims; long term housing, short term emergency housing, facilitate medical and psychological care, job training, and comprehensive recovery services; Emergency, Intermediate, and Longterm Housing*

FAMILY RESOURCES OF NEW ORLEANS

(504) 822-8519 • 817 N Claiborne Ave, New Orleans 70116 • <https://familyresourcesnola.org/> • *Provides resources promoting affordable housing, with the goal of helping low-wealth families build wealth through homeownership, employment and self-employment; Programs for debt, rental, and credit counseling as well as foreclosure prevention and homebuyer education*

HAGAR'S HOUSE (First Grace Community Alliance)

(504) 210-5064 • <https://www.firstgracecommunityalliance.org/hagarshouse> • Email: HagarsHouse@gmail.com • *For women, children, trans and gender-nonconforming folks that provides an open and empowering residential community, resource coordination, and a safe space to transition into sustainable housing; Emergency Housing*

HOUSING AUTHORITY OF NEW ORLEANS (HANO)

(504) 670-3300 • TTY (for individuals who are deaf or hard of hearing): (504) 670-3377 • 4100 Touro St, New Orleans 70122 • <https://www.hano.org/> • *Operates 10 large-scale housing communities and scattered site properties across the city; Housing Choice Voucher Program HCVP provides Section 8 vouchers*

JANE PLACE NEIGHBORHOOD SUSTAINABILITY INITIATIVE

Website: <https://www.jpnsi.org/> • Guide to the eviction process: <https://www.jpnsi.org/evictions> • *A community land trust (CLT) and housing rights organization; Hosts monthly renters rights assembly meetings where pro-bono legal support is available for tenants; Contact using website form*

LOUISIANA FAIR HOUSING ACTION CENTER

Help from an attorney or housing counselor: (504) 596-2100 • Toll free: 1 (877) 445-2100 • <https://lafairhousing.org/> • *Free legal help for those facing eviction in Orleans Parish; Housing counseling for those facing foreclosure or behind on mortgage and other issues; You can also contact them to file a discrimination complaint*

MARY CLAIRE'S PLACE AT THE NEW ORLEANS FAMILY JUSTICE CENTER (NOFJC) (formerly Crescent House)

New Orleans Family Justice Center: (504) 592-4005 • Crisis Line 24/7: (504) 866-9554 • www.nofjc.org • *Immediate safe housing and legal aid for those fleeing domestic violence and abuse; Free; Confidential location*

METRO CENTERS FOR COMMUNITY ADVOCACY

Crisis Line 24/7: (504) 837-5400 • Toll Free: (888) 411-1333 • Via Link: 211 • www.mccagno.org • Email: metro@mccagno.org • *Refer to www.mccagno.org/contact/ for parishes in which services are offered; Free counseling and emergency shelter for victims of domestic violence, sexual assault, stalking, or human trafficking; Locations in St. Tammany, Jefferson E & W Bank, St. Charles*

METROPOLITAN HUMAN SERVICES DISTRICT

Call for all locations: (504) 568-3130 • Crisis Line 24/7: (504) 826-2675 • Central City: 2221 Philip St, New Orleans 70113 (*Adults only*) • New Orleans: 719 Elysian Fields Ave New Orleans 70117 (*Children only; Developmental disability services*) • N.O. East: 5630 Read Blvd, Ste 810, New Orleans 70127 (*Adults and children*) • St. Bernard: 6624 St. Claude Ave, Arabi 70032 (*Adults; Children only after 5 pm*) • Westbank: 3100 Gen. De Gaulle Dr, New Orleans (Algiers) 70114 (*Adults and children*) • <https://www.mhsdla.org/> • *Provides trauma services as well as housing support; See Listing in Mental Health for more info*

NEW ORLEANS MISSION

(504) 523- 2116 • Email: info@neworleansmission.org • <https://neworleansmission.org/> • *Provides emergency shelter, food, clothing, GED classes, resume building, medical, addiction, and mental health counseling for men and women*

NEW ORLEANS OFFICE OF COMMUNITY DEVELOPMENT

(504) 658-2400 • <https://nola.gov/community-development/> • *City of New Orleans website includes a list of area shelters, emergency rental and utility assistance, and affordable housing programs*

NEW ORLEANS WOMEN AND CHILDREN'S SHELTER

(504) 522- 9340 • <https://nowcs.org/> • *For women 18+, pregnant women, single father-led families; Intermediate Housing*

OZANAM INN

(504) 523- 1184 • <https://www.ozanaminn.org/> • *For men & women, NO children; Intermediate and Long Term Housing*

PERMANENT SUPPORTIVE HOUSING (PSH)

1 (844) 698-9075 • 1450 Poydras St, Ste 1133, New Orleans 70112 • <https://ldh.la.gov/page/1732> • Louisiana Dept. of Health program that links affordable rental housing to people with long-term disabilities; Must meet low income requirements; Office hours M-F 8am-4:30pm; Walk-ins welcome T, W 10am-12pm, Th 2pm-4pm

SALVATION ARMY CENTER OF HOPE

(504) 899-4569 • 4526 S Claiborne Ave, New Orleans 70125 • <https://salvationarmyalms.org/nola/center-of-hope-2/> • For single adults, families, senior citizens, and others who are disabled; Emergency Housing (hot meal and overnight lodging); Must pre-register, registration M-Th from 4:00 pm

TOTAL COMMUNITY ACTION INC.

Office: (504) 873-0334 • General Questions for Community & Energy Services: (504) 882-7181 • 1420 S Norman C. Francis Pkwy, New Orleans, 70125 • <https://www.tca-nola.org/> • Household Financial Counseling, Energy financial assistance, Water financial assistance for Seniors

UNITY NEW ORLEANS

(504) 821- 4496 • Email: info@unitygno.org • <https://unitygno.org/> • Housing and services for people who are homeless or at risk of homelessness in Orleans and Jefferson parishes; Longterm and Family Housing

ADDITIONAL RESOURCES - LOCAL

BEYOND HARM

(504) 321-3193 • Email: hello@beyondharmnola.org • Website: <https://www.beyondharmnola.org/> • Beyond Harm provides intervention groups, individual therapy and parenting support to people who have perpetrated domestic and/or sexual violence

GOLDEN CHANGE INC.

Email: golden.change1@gmail.com • Website: <http://www.golden-change.org/> • Empowering ethnically diverse communities working to improve conflict resolution skills; Domestic violence education; Anger management sessions; Parenting support, violence prevention, and adolescent out-reach programs; See website for more details

GREATER N.O. HUMAN TRAFFICKING TASK FORCE (GNOHTTF)

Contact via website: <http://www.nolatrafficking.org/> • Coalition group focusing on the prevention of human trafficking

LA ALLIANCE OF CHILDREN'S ADVOCACY CENTERS (LACACS)

(504) 894-5484 • 1101 Calhoun St, New Orleans 70118 • <https://lacacs.org/> • Has Louisiana map with all parishes and listings of medical and mental health providers for children; There are 15 CACs in Louisiana

NEW ORLEANS CHILDREN AND YOUTH PLANNING BOARD

<https://www.nolacypb.org/> • Comprehensive planning for services and programs for the youth of New Orleans; See Resources on the website for reports and directories related to youth programming

NEW ORLEANS COMMUNITY RESOURCE GUIDE

<https://www.imaginewaterworks.org/new-orleans-community-resource-guide/> • Comprehensive listings of free or low cost services in Orleans and Jefferson parishes; Updated yearly, can request free book; Connected to Imagine Water Works, which also covers climate and natural disaster info. Contact NOLAresourceguide@gmail.com for more information or to get involved in this project

NEW ORLEANS HEALTH DEPARTMENT DOMESTIC VIOLENCE AND SEXUAL ASSAULT PROGRAM

<https://nola.gov/health/domestic-violence-prevention/> • Provides coordination, information and resources, training and technical assistance, and advocacy for survivors, community partners, and criminal justice agencies; Coordinates various initiatives including the Advocacy Initiated Response Program, Mayor's Domestic Violence Working Group, Sexual Violence Response Advisory Committee, Domestic Violence Prevention Committee, Domestic Abuse Fatality Review, and domestic violence and sexual assault multi-disciplinary case review teams

NOAGE

(504) 517-2345 • Email: info@noagenola.org • Website: <https://www.noagenola.org/> • Resources and support for older LGBTQ+ adults in the New Orleans area

OUR VOICE NUESTRA VOZ

(504) 641-3862 • 900 Camp St, New Orleans 70130 •
Email: hola@ovnv.org • <https://ovnv.org/> • Organizes around inequities that impact Black and Brown communities; Empowering communities through direct-action organizing

PFLAG NOLA

(504) 862-5912 • Email: info@pflagno.org • <https://www.pflagno.org/> • Provides education, support and advocacy for the health and well being of LGBTQ+ individuals; Monthly support groups

SEXUAL TRAUMA AWARENESS AND RESPONSE (STAR)

COURT CONNECT FOR KIDS (guide and activity book for children)
STAR created this booklet which explains (with child-friendly language and pictures) why children may have to go to court, who works inside a courthouse, and rules and tips for witnesses.

SAFETY PLAN FOR SURVIVORS OF SEXUAL VIOLENCE

A safety plan is a personalized, practical plan that is meant to address your unique physical, emotional, and basic needs after a sexual assault. This booklet allows survivors to think through ways to remain safe after experiencing sexual assault or abuse;

Visit www.crimesurvivorsnola.org/additional-resources to download a PDF copy of the each of these two pdfs.

ADDITIONAL RESOURCES - NATIONAL

1 IN 6

Confidential (RAINN) 24/7 National Helpline: 1 (800) 656-4673
• <https://1in6.org/> • National organization supporting men who have been sexually abused or assaulted; Support group chat is also available through website

ALLIANCE FOR SAFETY AND JUSTICE & CRIME SURVIVORS FOR SAFETY AND JUSTICE

<https://asj.allianceforsafetyandjustice.org/> • <https://cssj.org/>
Supports crime survivors to advance policies to help communities most harmed by crime and violence, including state reform and advocacy

CENTER FOR LOSS AND LIFE TRANSITION

(970) 226-6050 • <https://www.centerforloss.com/> • Various resources related to grief and bereavement

END VIOLENCE AGAINST WOMEN INTERNATIONAL

(509) 684-9800 • <https://evawintl.org/> • Provides training and technical assistance to law enforcement and others who respond to sexual assault

EVERYTOWN FOR GUN SAFETY

<https://www.everytown.org/> • Resources for gun violence survivors and others impacted: <https://momentsthatsurvive.org/>
• National organization providing information and resources related to gun violence, activism, and policy change

FORGE FORWARD

(414) 559-2123 • <https://forge-forward.org/> • Anti-violence resources: <https://forge-forward.org/resources/anti-violence/> • Provides training and technical assistance to help victim service providers assist transgender and non-binary survivors of sexual assault, domestic violence, dating violence and stalking; Website has resources for both service providers and trans communities

FUTURES WITHOUT VIOLENCE

(415) 678-5500 • Offices in San Francisco, Boston, and Washington D.C. • <https://www.futureswithoutviolence.org/> • Provides programs, policies, and campaigns aimed at ending violence against women and children worldwide; trains professionals on improving responses to sexual violence and abuse; Has a Health Resource Center on Domestic Violence

HUMAN RIGHTS CAMPAIGN (HRC)

(202) 628-4160 • Toll Free: 1 (800) 777-4723 • TTY (for those who are deaf or hard of hearing): (202) 216-1572 •
<https://www.hrc.org/> • Works to end discrimination against LGBTQ+ people; Publishes reports on violent incidents against transgender and gender non-conforming people; Website includes tools and resources

JOYFUL HEART FOUNDATION

(212) 475-2026 • Email: info@joyfulheartfoundation.org •
<https://www.joyfulheartfoundation.org/> • Education and advocacy initiatives focus on justice for survivors of sexual assault, including ending the rape kit backlog nationwide

KNOW YOUR IX

Email: knowyourix@advocatesforyouth.org • <https://knowyourix.org/> • *Survivor and youth-led project of Advocates for Youth educating and empowering students; Website includes resources to educate on Title IX regulations*

LOVE IS RESPECT

Help Line: 1 (866) 331-9474 • TTY (for those who are deaf or hard of hearing): 1 (800) 787-3224 • <https://www.loveisrespect.org/> • *A project of the National Domestic Violence Hotline; Supports healthy relationships for those between 13 and 26; Website includes resources, live chat option, and information on healthy relationships, personal safety and supporting others*

MOTHERS AGAINST DRUNK DRIVING (MADD)

(225) 926-0807 • 24/7: 1 (877) 623-3435 (1-877-MADD-HELP) • 2644 S Sherwood Forest Blvd #123, Baton Rouge 70816 • Email: la.state@madd.org • <https://madd.org/> • *MADD Victim Services offers emotional support and assistance after a drunk or drugged driving crash; Free; Office hours 9am - 5pm; Virtual and in-person options available; Court attendance via Zoom when in-person is limited*

NATIONAL CENTER FOR VICTIMS OF CRIME

(202) 467-8700 • <https://victimsofcrime.org/> • For resources: 1 (855) 484-2846 • <https://victimconnect.org/> • Email: info@victimsofcrime.org • *Referrals for crime victim services; Spearheads annual National Crime Victims Rights Week*

NATIONAL CHILD TRAUMATIC STRESS NETWORK (NCTSN)

(310) 235-2633 • (919) 682-1552 • Email: info@nctsn.org • <https://www.nctsn.org/> • *Services for children and families who experience or witness traumatic events*

NATIONAL NETWORK TO END DOMESTIC VIOLENCE (NNEDV)

<https://nnedv.org/> • Safety Net: <https://www.techsafety.org/> • *Provides training and assistance to state and local coalitions who help domestic violence survivors; Provides an annual report based on a survey of providers; Offers technology safety tips for survivors through the Safety Net Project*

NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE (NOVA)

(703) 535-6682 • Helpline: 1 (800) 879-6682 [TRY-NOVA] • <https://www.trynova.org/help-for-crime-victims/> • *Wide variety of resources for crime victims*

OFFICE FOR VICTIMS OF CRIME (OVC)

Office of Justice: (202) 307-5983 • Email: askovc@ncjrs.gov • <https://ovc.ojp.gov/> • *National government agency*

PARENTS OF MURDERED CHILDREN

(513) 721-5683 • Toll Free: 1 (888) 818-7662 • Email for more info or to start a chapter: natlpomc@pomc.org • <https://pomc.org/> • *Offers emotional support, education, prevention, advocacy*

RAINN (Rape, Abuse & Incest National Network)

Confidential 24/7 National Helpline: 1 (800) 656-4673 • <https://www.rainn.org/> • Chat online: <https://hotline.rainn.org/online> • *Nation's largest anti-sexual violence organization*

SPARC (Stalking Prevention Awareness and Resource Center)

(202) 558-0040 • <https://www.stalkingawareness.org/> • *Provides online resources; Can do an online Stalking and Harassment Assessment and Risk Profile (SHARP); Not a direct service provider*

STRONGHEARTS NATIVE HELPLINE

1 (844) 762-8483 • <https://strongheartshelpline.org/> • 24/7 confidential and anonymous culturally-appropriate domestic and sexual violence helpline for Native Americans; Provides local referrals, support and advocacy, safety planning

TRAUMA RESOURCE INSTITUTE

www.traumaresourceinstitute.com/ • *Developed the Trauma Resiliency Model and Community Resilience Model, offers "Find a Therapist" tool, offers training for service providers.*

TRAUMA SURVIVORS NETWORK

www.traumasurvivorsnetwork.com • *National network of trauma survivors; Offers national directory of peer support groups and trauma support services; Online forums for survivors of trauma*

TREVOR PROJECT

Lifeline 24/7: 1 (866) 488-7386 • Text: 678-678 • online chat:
<https://www.thetrevorproject.org/get-help/> • Website:
<https://www.thetrevorproject.org/> • *Suicide prevention and crisis intervention for LGBTQ+ young people*

TRIBAL RESOURCE TOOL

<https://tribalresourcetool.org/> • *Use website to connect with the directory of services available for all American Indian and Alaska Native (AI/AN) survivors of crime and abuse; Funded by the Office for Victims of Crime (OVC) and provided by the National Center for Victims of Crime, National Congress of American Indians, Tribal Law and Policy Institute, and StrongHearts Native Helpline*

WEB HEALING

<https://webhealing.com/> • *Links to personal stories; grief and healing forums*

LA Victims' Bill of Rights

You must file a Victim Notice and Registration Form with the NOPD, Clerk of Court, or DA's office to activate these rights:

The right to receive emergency social or medical services as soon as possible.

The right to be notified of a defendant's arrest, release on recognizance, posting of bond, release pending charges being filed, release due to rejection of charges by the District Attorney, escape, or re-apprehension.

The right to requests for assistance by judicial and law enforcement agencies in informing employers that prosecution of the case may necessitate absence from work.

The right to reasonable notice and to be present during all critical stages of pre-conviction and post-conviction proceedings, including the sentencing hearing.

The right to be notified of scheduling changes of criminal justice proceedings.

The right to consult with the prosecution prior to the trial, and to meet and discuss sentencing options with the prosecution before the final disposition of the case.

The right to refuse to be interviewed by the accused or a representative of the accused.

The right to review and comment upon the Pre-sentence Investigation Report prior to imposition of sentencing, and the right to be notified of the minimum and maximum sentence allowed by law.

The right to make a written or oral victim impact statement.

The right to seek restitution (court-ordered payment from a convicted offender) and crime victim reparations (for certain expenses from the state program) when eligible.

The right to a reasonably prompt conclusion to the case.

The right to protection from intimidation and harm.

The right to a secure waiting area during court proceedings.

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